

## The CPES-IC Materials

1. The Canadian Institute for Health Information's (**CIHI**) (**CPES-IC**) is a standardized survey that enables patients to provide feedback about the quality of care they received during their stay in a Canadian acute care hospital.
2. Its purpose is to help assess patient experiences, support improvements to service delivery programs, inform provincial/territorial or regional quality improvement initiatives and provide a platform for national comparisons and benchmarking for the measurement of patient experience (the **Purpose**).
3. The CPES-IC Procedure Manual (**Procedure Manual**) provides standards for administering the CPES-IC.
4. The CPES-IC Data Dictionary Manual (**Data Dictionary Manual**) provides detailed information about the data collected using the CPES-IC including data element definitions, submission requirements for each data element, descriptions of permissible responses and guidelines for collecting each data element in the CPES-IC minimum data set.
5. Together, the CPES-IC, Procedure Manual, and Data Dictionary Manual as well as any other related materials obtained from CIHI are referred to below as the "**CPES-IC Materials**."

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